



Tempat Senang

Interview with Nicole Van Der Gracht from Tempat Senang Boutique Hotel & Spa

Tempat Senang: a tranquil oasis just across the straits of Singapore, a simple 45 minute ferry ride away. We welcome you to unwind at our award-winning spa, set in a lush, natural setting. This is the ultimate sanctuary to relax the mind, body and soul - easily and conveniently. www.tempatsenang.com

Could you give us a short summary of how you became to take the role in Marketing at Tempat Senang Boutique Hotel?

When we moved to Singapore 2015 one of our first short trip was to Indonesia. We went for a Thanksgiving BBQ and stayed, for the first time, at Tempat Senang. We fell in love with the boutique hotel and spa, the friendly staff, the fresh and delicious food, and the Balinese vibes. It was the getaway location whenever we needed a short break from Singapore and could not fly to Bali. We got to meet the founder of Tempat Senang during that same first weekend, became friends, and eventually, a few years later she became my mentor and business partners.

As I child I wanted to be a hotel manager, in a faraway place – it’s a child’s dream, or? I assumed retirement would allow me to run a little B&B, somewhere in a faraway place.

My career did not take me on a direct route into hospitality – but I ended up there eventually. Opportunity came knocking 2018 when I got the offer to work for Tempat Senang, and what a joy ride it has been, to work with this fantastic team in Batam. I bring in a corporate view, Japanese principles of GEMBA and KAIZEN, the outside in

view of guest expectations, eye for detail, and the infinite loop of customer journey mapping.

Have you been working abroad before coming to Singapore?

I started my career in, what people now refer to as, digital business transformation in Germany. My sector preference was industry/manufacturing (Paper, Wine, Home Tools) and I specialized into the automotive industry. During my career I have been adventurous to take on new roles and assignments and had the opportunity to work in more than 15 countries (for the Volvo Group). Before moving to Singapore I lived in Japan, Italy and Belgium.

What else should we know about you, maybe where your family roots are, hobbies, or else?

I was born in Germany married, no children and define myself a Businesswoman, passionate about travel and a hobby golfer. My **Life Philosophy:** “The only thing that stands between you and your dream is the will to try and the belief that it is actually possible.”



Tempat Senang means “happy place”!

Since when is Tempat Senang Boutique Hotel offering its services in Singapore?

Originally designed as a 4 bedroom Balinese-style villa we opened our doors to guests in 2009. We have grown and expanded over the years and currently have 12 overnight rooms/suites that accommodate 30+ overnight guests. Each room and suite have a unique and exciting theme and decor. Our day spa has 32 indoor beds across 12 rooms, 6 hair spa stations outside, 6 reflexology stations outside, 2 reflexology stations inside.

Our front-of-house and kitchen teams are happy to accommodate dietary preferences and food allergies, and our menu has a range of vegetarian and gluten-free dishes on offer. We serve cocktails, beer, wine, and spirits, as well as a range of juices and smoothies. Our team will be delighted to honor your occasion, with homemade celebration cakes, our special seven course dinner, or a candlelight dinner. Guests can linger over breakfast, lunch and dinner in an outdoor setting, which overlooks lush greenery.

What is the most outstanding fact of Tempat Senang Boutique Hotel our members should know about?

Spa products are made by us. Tempat Senang's in-house brand Leaf-Juice skincare comprises of plant-based and earth-friendly products. Our products are lovingly handmade in our certified laboratory, without the use of silicone, parabens or sulphates. We cut back on plastic waste by using naked packaging or refillable tins where possible, and our sunscreen line is reef friendly.

Leaf-Juice skincare is being used in all spa treatments, overnight rooms and is available for sale at our spa shop.

We have a multifunctional outdoor event space of 70 sqm which can be booked for yoga, special dinner setting and group event. Our business center will open its doors Q1 2024 and attract the current and next generation of leaders. We offer bespoke packages for overnight groups as well as day groups.

Contact

Address: Tempat Senang, Indah Puri Sekupang, Batam Indonesia

Telephone: +62 778 325 616

WhatsApp: +62 811 707 3663

Email: info@tempatsenang.com

www.tempatsenang.com